CONTENTS OF VOLUME 31

Number 1

Shelley L. MacDougall, Richard H. Pike	1	Consider your options: changes to strategic value during implementation of advanced manufacturing technology
Paul Childerhouse, Denis R. Towill	17	Simplified material flow holds the key to supply chain integration
Martin Rudberg, Jan Olhager	29	Manufacturing networks and supply chains: an operations strategy perspective
George Ioannou, Manolis Kritikos, Gregory Prastacos	41	A problem generator-solver heuristic for vehicle routing with soft time windows
Jonah C. Tyan, Fu-Kwun Wang, Timon C. Du	55	An evaluation of freight consolidation policies in global third party logistics

Number 2

Martin Feldmann, Stephanie Müller	63	An incentive scheme for true information providing in Supply Chains
Hean Tat Keh, Singfat Chu	75	Retail productivity and scale economies at the firm level: a DEA approach
Rashmi Malhotra, D.K. Malhotra	83	Evaluating consumer loans using neural networks
W.A. Taylor, G.H. Wright	97	A longitudinal study of TQM implementation: factors influencing success and failure
David P. Tegarden, Steven D. Sheetz	113	Group cognitive mapping: a methodology and system for capturing and evaluating managerial and organizational cognition
James W. Bryant, John Darwin	127	Immersive drama: testing health systems
Jaideep T. Naidu	137	A note on a well-known dispatching rule to minimize total tardiness
Kee-hung Lai, T.C.E. Cheng	141	Initiatives and outcomes of quality management implementation across industries
Announcement	155	

Number 3

S.M. Disney, D.R. Towill	157	On the bullwhip and inventory variance produced by an ordering policy
David Alcaide, Andrés Rodriguez-Gonzalez, Joaquín Sicilia	169	An approach to solve a hierarchical stochastic sequential ordering problem
Michelle Lane Heine, Varun Grover, Manoj K. Malhotra	189	The relationship between technology and performance: a meta-analysis of technology models
Veena Adlakha, Krzysztof Kowalski	205	A simple heuristic for solving small fixed-charge transportation problems
Mahmoud M. Yasin, Michael H. Small, Marwan A. Wafa	213	Organizational modifications to support JIT implementation in manufacturing and service operations
Laura Riolli, Victor Savicki	227	Information system organizational resilience
Vincent A. Mabert, Ashok Soni, M.A. Venkataramanan	235	The impact of organization size on enterprise resource planning (ERP) implementations in the US manufacturing sector

Number 4

Shiang-Tai Liu	247	The total cost bounds of the transportation problem with varying demand and supply
Patrick J. Rondeau, T.S. Ragu-Nathan, Mark A. Vonderembse	253	The information systems environment of time-based competitors
W.L. Pearn, K.H. Wang	269	On the Maximum Benefit Chinese Postman Problem
E.W.T. Ngai, F.K.T. Wat	275	Design and development of a fuzzy expert system for hotel selection
Kwasi Amoako-Gyampah	287	The relationships among selected business environment factors and manufacturing strategy: insights from an emerging economy
Cox Benita	303	Accountability lost: the rise and fall of double entry
J.M. Framinan, R. Leisten	311	An efficient constructive heuristic for flowtime minimisation in permutation flow shops

C.M. Wright, M.Y. Hu 319 A note on detecting outliers in short autocorrelated data using joint estimation and exponentially weighted moving average

Güldal Büyükdamgaci 327 Process of organizational problem definition: how to evaluate and how to improve

Number 5

E.S. Rosenbloom 339 A better probability model for the racetrack using Beyer speed numbers

Thompson S.H. Teo, Yon Ding Yeong 349 Assessing the consumer decision process in the digital marketplace

B. Karimi, S.M.T. Fatemi Ghomi, J.M. Wilson 365 The capacitated lot sizing problem: a review of models and algorithms

Marvin D. Troutt, William Acar 379 Cash versus installment purchasing: contrasting axiomatic and experimental approaches to a new concept

Javier Faulin 387 Applying MIXALG procedure in a routing problem to optimize food product delivery

Lawrence M. Seiford, Joe Zhu 397 Context-dependent data envelopment analysis—Measuring attractiveness and progress

Patrick L. Brockett, William W. Cooper, K.H. Kwon, T.W. Ruefli 409 Commentary on "a review of research on the negative accounting relationship between risk and return: Bowman's paradox by M.N. Nickel and M.C. Rodriguez"

Correspondence

Manuel Cano Rodríguez, Manuel Núñez Nickel 413 Author's reply

Patrick L. Brockett, William W. Cooper, K.H. Kwon, T.W. Ruefli 417 Author's response

Number 6

Larry E. Shirland, Richard R. Jesse, Ronald L. Thompson, Charalambos L. Iacovou 423 Determining attribute weights using mathematical programming

KAMEL BALA, WADE D. COOK	439	Performance measurement with classification information: an enhanced additive DEA model
ARIEH GAVIOUS, GAD RABINOWITZ	451	Optimal knowledge outsourcing model
Y.S. HSU, B.M.T. LIN	459	Minimization of maximum lateness under linear deterioration
A. LIM, B. RODRIGUES, Y. WANG	471	A multi-faced buildup algorithm for three-dimensional packing problems
T.S.H. TEO, SIAU HEONG POK	483	Adoption of WAP-enabled mobile phones among Internet users
MARCOS SINGER, PATRICIO DONOSO, PEDRO TRAVERSO	499	Quality strategies in supply chain alliances of disposable items
NADA R. SANDERS, KARL B. MANRODT	511	The efficacy of using judgmental versus quantitative forecasting methods in practice
LANCE COLLINET, COLIN FIRER	523	Characterising persistence of performance amongst South African general equity unit trusts
MOUTAZ KHOUJA, SUNGJUNE PARK	539	Optimal lot sizing under continuous price decrease
Contents of Volume 31	III	
Author Index	VII	
Key Word Index	VIII	